



Meadowdale Farms Policy

Payment Policy

If you or your child has a reserved spot in our lesson program on a specific day of the week, you are responsible for paying for that spot for the whole month, whether or not you are present at each lesson in the month. You are paying to hold you or your child's spot in a given lesson. We have a long waiting list of students wanting riding lessons, so payment to reserve your spot is required. If the month has five (5) of your lesson days, versus four (4), you are responsible for paying for all five (5) lessons. Payment in full is required by the 1st of every month and will be considered late on the 2nd of the month, a \$25.00 late fee will apply. Your current invoice will be sent out on the 24th of every month via email. If payment in full is late after two (2) consecutive months, you will be removed from your spot in the lesson program. If your lesson falls on a holiday, makeup will be provided; payment must be made for the entire month. Tuition is based on enrollment, not attendance. There are NO REFUNDS.

Lessons are now \$55.00 per student for each group lesson, \$65.00 for semi-privates, and private lessons are \$80.00 per lesson. If you take 2 or more lessons a week you will be eligible for a discounted rate.

Payment is to be made to Savannah Parks, and not to any instructors, as they are paid weekly by Savannah Parks. Payments can be made via cash, check (returned checks will result in a \$35.00 fee), card with 3.5% processing fee, Venmo (@savannah-parks-15), or Zelle. If you are unable to see Savannah in person to pay, you may call Savannah at 803-280-0849.

Cancellation and Makeup Policy

Students MUST give at least a 24 hour, written or texted notice for cancellations. If less than 24 hour notice is given, or no notice given, students will be required to pay a \$20.00 cancellation fee in addition to the regular lesson cost. They will not be permitted to schedule a make-up lesson. Exceptions for sudden illness or other unforeseen circumstances will be considered on a case-by-case basis.

When make-up lessons are permitted, they must be completed within the same month as the missed lesson. Make-up lessons are only offered on a first come first served basis and may be limited due to the number of students in our lesson program and horse usage limitations. Payment for lessons DOES NOT carry over from month to month. If you know you will be gone the last week of the month, you must make up lessons beforehand. It is the students responsibility to schedule and complete make-up lessons, not the instructors. Please communicate directly with your instructor about any cancellations, make-ups, or other changes to the schedule. Students do not get to just show up randomly for make up, as it must be scheduled beforehand!



Safety For Our Horses and Students

If the instructor canceled, make-ups will be provided and must be completed within the month. During inclement or extreme weather, instructors may provide barn or ground work lessons rather than having students ride. This can be due to very hot or cold weather, storms, snow, extreme rain, etc.. These ground lessons are equally as important to becoming a well rounded equestrian. If ground lessons are provided and the student chooses not to attend, no make up lesson will be permitted! If it is too hot, or horses may just need a break, we may choose to do trail rides, or barn lessons, to keep our horses and students safe. If any drama or disagreement is caused by these types of lessons by either student or parent, you may be asked to leave.

General Policies and Expectations

Students are responsible for completely and correctly cleaning up after themselves and their horses. Saddle pads must be neatly put away, half pads put away, girths put with correct saddle, saddle put in correct spot, halters and bridles must be hung up neatly, grooming supplies put away in the correct bin, helmets put away on the correct shelf. If your horse pooped in the barn, the rider must clean up. Instructors may deduct riding time from students who fail to fully clean up after themselves.

Students are expected to arrive 30 minutes early for their lesson to get their horse ready for group lessons. If you are late to start your lessons, your lesson will still end at the same time. Parents please be at the farm by the end of your students' lesson time for pick up.

Please do not expect to jump every lesson, unless you have your own horse. Horses only have so many jumps in them and we need to help keep them sound and happy. We will not allow the whole riding lesson to be recorded as messing with phones and Go Pro's all lesson is a distraction. No cell phones allowed in the arena.

For the safety of everyone, students must listen to and obey all instructions from the instructors. Students who do not obey may be required to dismount from their horse. We want all of our students to have fun while at the barn. Safety is our number one priority. We do not allow parents or friends to teach from the rail of the arena, this may result in said person being asked to leave the property.

We will be sending group messages out through Remind. You can download the app or just have it sent via text. For reminders of group lessons, cancellations, and billing I will be using this to communicate so we do not have to individually message everyone. Please send a text to 81010 with the message as @fa8eae to join!

If you have a concern that the instructors can not resolve or handle, please bring it to the attention of Savannah so she can address it. We always strive for happy and successful riders!

Thank You!

Savannah Parks, 803-280-0849